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**TO:** Commissioners

**FROM:** Mazen Chilet, Chief Information Officer

**DATE:** 7/15/2026

**SUBJECT:** Chief Information Officer Report – 2nd Quarter - 2026 – Open Session

**Enterprise Resource Planning (ERP) and Other OCIO-Focused Updates**

### **ERP Modernization – Project Mosaic**

#### **Project Status**

- During the second quarter, OCIO, Procurement, project sponsors, and implementation planning stakeholders continued moving Project Mosaic through the procurement and contract finalization phase.
- By May, Department Heads were briefed that the ERP process remained in procurement and that contract details were being worked through, with an announcement expected after the June Department Heads meeting.
- Project Mosaic will modernize core ERP functions across finance, HCM/payroll, budgeting, reporting, procurement, grants, assets, and projects, with implementation expected to begin in November 2026 and go-live/stabilization planned for April 2028.

#### **Next Steps**

- Stand up implementation governance, confirm steering committee composition, and align project roles and responsibilities.
- Begin implementation readiness activities, including process discovery, integration inventory, data conversion strategy, reporting strategy, change management planning, and communications planning.
- Establish a baseline for future benefits reporting so departmental value can be measured through implementation and after go-live.

## **Artificial Intelligence (AI) Training and Governance**

### **AI Training – Status Update**

- Mandatory AI training achieved 88% compliance by May, with a final extension for remaining staff.
- By May 30, AI training compliance reached 88%, with a final extension for the remaining staff and continued follow-up toward a 90% goal.
- Survey results show strong employee engagement and improved AI understanding.
- The AI Advisory Committee continues to strengthen governance, ensure compliance, and align training with organizational risk priorities.

## **Enterprise Systems Support**

### **Operational Support and Stabilization**

- OCIO continued supporting enterprise HR, payroll, benefits, and timekeeping operations through the Infor/Lawson and UKG environments.
- Q2 support activities included benefit interface support, recurring payroll and benefits file generation, Infor/Lawson maintenance coordination, user communications, and production validation after maintenance events.
- Enterprise support teams also continued resolving OnPoint tickets related to ERP/Infor security and UKG support while assisting departments with user access, data corrections, vendor file encryption, and operational troubleshooting.

### **Infrastructure and Service Modernization**

- OCIO advanced several infrastructure modernization activities during Q2, including preparation for home drive (H-drive) and file server modernization, evaluation of the need for Xerox Device Agent deployment, firewall replacement, MoveIT automation, and a remote access proof of concept.
- These activities support the broader modernization of Commission infrastructure, reduce operational risk, and improve the reliability of services used across departments.

## **Compliance & Accessibility (Digital Accessibility / WCAG)**

### **ADA Title II Digital Accessibility**

- OCIO continued supporting the Commission's digital accessibility readiness following the April 24, 2026, Department of Justice Title II milestone.
- Q2 activities focused on continued department support, escalation support, and validation of accessible digital content practices for websites, intranet content, PDFs, electronic documents, fillable forms, and multimedia content.

- OCIO will continue partnering with the Office of the General Counsel, the ADA Coordinator, departments, and content owners to support the Digital Accessibility Compliance Program while departments retain ownership of content remediation.

## **Cybersecurity and Risk Management**

### **Incident Response and Audit Remediation**

- OCIO continued advancing cybersecurity governance and incident response improvement work during Q2.
- A centralized incident response reporting capability was further developed to support a more consistent, auditable process for recording and managing cybersecurity incidents across the Commission.
- The effort is tied to management's response to the Office of Inspector General's cybersecurity incident response audit recommendations and is intended to strengthen visibility, reporting, coordination, and follow-through for significant cybersecurity events.
- Due to the sensitive nature of cybersecurity operations, this open-session report provides a high-level status only; detailed security architecture, vulnerabilities, or incident response procedures should remain outside the public report.

### **Next Steps**

- Centralize incident response for major incidents. Update policies, train teams, and hold annual reviews.

## **Budget, Resource Stewardship, and Departmental Value**

### **Enterprise IT Funding and Value**

- A year-end memo recommended transferring \$1.15 million to CIO and CWIT Funds for enterprise IT needs such as the ERP upgrade. OCIO emphasizes shared, centrally governed IT services to improve standardization, reduce duplication, and provide departments with modernized platforms.
- The materials described a total proposed transfer of \$1,150,000, with \$500,000 directed to the CIO Internal Service Fund and \$650,000 directed to the CWIT Fund, to support non-personnel expenditures related to Enterprise Corporate IT needs and technology investments such as the ERP upgrade.

### **Looking Ahead**

- Complete ERP contract and procurement closeout steps and begin implementation readiness.
- Finalize AI training compliance reporting and transition lessons learned into the next phase of role-based, practical AI training.

- Continue AI Advisory Committee work on Notice 25-03 practices, employee resources, and future training recommendations.
- Continue digital accessibility support and validation activities following the Title II milestone.
- Advance incident response audit remediation, including policy updates, training, and centralized incident response reporting adoption.
- Continue enterprise infrastructure modernization efforts, including file storage modernization, secure remote access evaluation, firewall modernization follow-through, and enterprise file transfer automation.

**End of Report**